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**AMC IG Web Site**

<https://amc.scott.af.mil/ig/html/index.htm>

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# "Q" Town Crier

## ... Words From IGQ

*Col Tom Stark*

AMC hosted the TIG's MAJCOM IG Conference here at Scott AFB, 25-26 Jun 02. At the conference, Col Stickford briefed Gen Huot and the other MAJCOM IGs on AMC investigation timeliness and AMC/IGQ initiatives to enhance the timeliness of open IG investigations. Col Stickford's briefing slides are attached for your review.

The slides show that we're back on track with our CAT I timeliness; however, this stat is based on only one closed CAT 1 in AMC for 2002.

We need to do better with CAT II timeliness. As shown on the slide, we're averaging 194 days to close a CAT II. This is an improvement over CY 01, but we need to continue to do what we can to drive this average down closer to the TIG's goal of 120 days.

Recently, Col Stickford started to provide a monthly briefing to the AMC/CV on all open AMC reprisal, RCAs, O-6, and IMHE cases. Naturally, these cases get a great deal of attention. The general rule of thumb is that if 90-301 requires us to notify SAF/IGQ, we notify and brief

the AMC/CV/CC. As the IGs responsible for managing these cases, you need to realize that the quality and timeliness of your work is being reviewed at the senior leadership level at AMC.

Additionally, as you know, AMC/IGQ is now monitoring all open AMC CAT I and CAT II investigations. This information is provided to the AMC/IG/IGD. Additionally, we've been asked to provide an explanation when an investigation exceeds the TIG's goals (45 days for CAT I and 120 days for CAT II). May 02 data is attached for your review.

### SAF/IGQ ACTS Data Call

AMC/IGQ requires the 1 Jan – 30 Jun 02 ACTS Data Call NLT COB 8 Jul 02. Please run an error and duplication check prior to emailing you product to Mr. Russell. Call "Radar" if you have any questions. Your support is needed to ensure AMC/IGQ meets its follow-on suspense with SAF/IG. This data is very important to us—it's used for trend analysis and to brief all levels of command within AMC. Take the time needed to forward a quality product.

### Official Use Requests

Recent questions from the field indicate that there is some level of confusion as to what an "official use request" (OUR) is. Per AFI 90-301, an OUR is a request for the disclosure of IG records to officials of an agency having a

need for the records in the performance of their duties. EXCEPTION: IG records may not be provided to Area Defense Counsel (ADC) under an OUR, except IAW Para 4.5.4.

SAF/IG is release /denial authority for all IG records requested under OUR. EXCEPTION: the appointing authority is the release authority for OUR requests made by the commander or the SJA advising the commander for the purpose of making a determination regarding command action.

When in receipt of an OUR that can't be approved by your local appointing authority, forward the request to SAF/IGQ, HQ AMC/IGQ IN TURN, with a recommendation for release /denial. Also provide a brief summary of the documents you have in regard to the OUR.

As a general rule of thumb, SAF/IG is very reluctant to release IG records.

As a MAJCOM, we've forwarded several OURs this past year on behalf of the headquarters to release IG records back to the staff directorates. Our rationale being that the staff needed the ROI to better understand systemic problems. Problems that needed fixed. Each time, SAF denied our request.

The denial forced us to roll up our sleeves and

produce stand alone, sanitized documents that informed the directorates of the areas of concern. As a result, SAF/IG protected the IG process and we fulfilled one of the IG's roles in relation to the AMC/CC.

### **Encourage Complainants to File at The Lowest Level**

Several months back, we took a complaint from a member of the HQs staff. At the time, the complainant informed us that he had also filed a Congressional. Currently, we're in the process of finishing up an investigation into the matter. The other day we finally got the congressional tasker from SAF/IGQ—approximately 60 days after the complainant filed the complaint.

This example serves to highlight the fact that filing a congressional isn't going to expedite the complaints resolution process. In those cases where the complainant files only with a congressional POC, the resolution process is typically extended by several months. Make this point part of your on-going IG training and education.

### **Installation IG Training Course (IIGTC)**

The next IIGTC course is scheduled for 15-19 Jul 02. For the remainder of the CY 02, SAF's tentative IIGTC schedule includes classes 5-9 Aug, 9-13 Sep, 12-25 Oct and 2-6 Dec 02. Now is the time to identify candidates for these remaining 2002 classes.

Several AMC IGs are dealing with PCS, retirement, and/or stop loss issues. Continue to work with your senior leadership to ensure there is an IG transition plan in place. Once new IGs are identified, coordinate with Capt Meyers to get an IIGTC slot. Historically, AMC gets four slots per class.

See SAF/IG's website ([www.ig.hq.af.mil](http://www.ig.hq.af.mil)) for the complete list of SAF/IG training events.

Continue to push for local SJA attendance at IIGTC. In the past year, we've sent 5 AMC SJAs to the course. SJA participation clearly strengthens the overall complaint resolution process.

### **Inputs For 2002 AMC Installation IG Conference**

The HQ AMC Installation IG Conference is set for 28-31 October at Scott AFB (Airlifter's Hall). We are now soliciting installation IGs for inputs, topics, and/or suggestions. Please forward your ideas to Lt Col Terry Dove NLT 31 July. More to follow...

### **Independence Day Weekend**

Enjoy the upcoming July 4<sup>th</sup> holiday weekend. Thanks for your service and **GOD BLESS THE USA!**